



PRODUCT INFORMATION BULLETIN

Date: November 1, 2011
Number: 3207
Division: Genie®
Product Family: Residential Openers
Product Series: AC Screw, DC Screw & Chain/Belt Openers
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Reduced Number of Programming Steps in New Software Addition

Program Travel Limits, Force Control and Remotes in 3 steps or less!

The number of steps that it used to take to program the travel limits, force control and remotes of these units has been simplified to a 3 step process. New programming addendum documents that identify the new programming procedures have been added to the standard manuals in the AC Screw, DC Screw & DC Chain/Belt openers.

This software enhancement was implemented on the production lines as of the following dates and serial numbers:

DC Screw Line	10/25/11	SN 112984210638 and after
DC Chain/Belt Line	10/18/11	SN 112914110002 and after
AC Screw Line	10/17/11	SN 112904310002 and after

These serial numbers will run through distribution and will be seen on units in the field shortly thereafter.

*Please note, the original programming structure is still available. Just press and hold the PROGRAM button for 5 seconds (until you see the lights blink). If you have committed the original process to memory, no need to change it. You will be able to use either procedure at your preference.

See the following pages of this PIB to view the new addendum.

PROGRAMMING ADDENDUM TO GARAGE DOOR OPENER MANUALS

Changes have been made to some of the programming procedures in order to make them easier to follow and successfully complete. **Please use the procedures in this addendum instead of the procedures in your original owner's manual.**

2 PROGRAMMING LIMITS

⚠ WARNING

- Make sure doorway is in view and clear of obstacles and people to avoid injury or damage to property.
- DO NOT operate this unit from wall console before LIMITS and FORCE are set. Severe damage to the opener can occur.
- The bullet MUST be engaged to carriage BEFORE setting limits. See Installation Poster.

NOTE: If bullet has NOT been engaged to the carriage, do so now. See page 9.

Please note that there is a **30 second timeout** between each programming step.

If you see **two flashing RED LEDs**, you have initiated a timeout.

In the event of a timeout you must restart at beginning.

TRAVEL LIMITS

DOWN LIMIT

ACTION	LED INDICATION/RESULT
1 Press & hold 2 seconds or until LEDs react. Release.	Long LED turns Blue, Then Long LED OFF. Round LED OFF. Round LED Flashing.
2 Press & hold until door is fully closed. Then release.	DOOR FULLY CLOSES
3 Press & Release.	Both BLUE then LEDs Off confirms limit set. During the initial setting of the limits- the LEDs will turn to RED—NO' OFF

UP LIMIT

4 Press & hold 2 seconds or until LEDs react. Release.	Long LED turns Blue, then flashes.
5 Press & hold until door is fully open. Then release.	DOOR FULLY OPENS
6 Press & Release.	Both BLUE then LEDs Off confirms limit set.

DOOR LIMITS ARE SET

FORCE CONTROL SETTINGS NEXT

FORCE CONTROL

ACTION	INDICATION/RESULT
1 ON WALL CONSOLE Press & Release Open/Close button.	Door fully closes.
2 Press & Release Open/Close button.	Door fully opens.

FORCE CONTROL IS SET

PROGRAMMING REMOTES to New IntelliCode® 2 Openers.

All Genie® remotes program in the same way.

- ★ Bring remote(s) to powerhead location. For Car2U® and HomeLink®, car must be parked outside the garage with the ignition key in the ACCESSORY position. Each button must be programmed individually following steps below.

ACTION	LED INDICATION/RESULT
1 Press & Hold for 2 seconds or until round LED turns blue.	OFF BLUE / PURPLE FLASHING OFF
2 Choose a button on your remote device. Press & release it twice.	PURPLE STEADY / Both LEDs OFF / Both LEDs Blue
3 Press & Release that same button again.	DOOR MOVES

REMOTE BUTTON IS PROGRAMMED

NOTE: For additional openers—repeat the steps above using a different remote button for each.

Homelink® programming

If your Homelink® has been previously programmed to a Genie® opener follow the steps above along with your Homelink® owner's manual.

If your Homelink® has not yet been linked to a Genie® opener then go to page 6 and change one remote button from IntelliCode® 2 to IntelliCode® 1 using steps 1-3 of "PROGRAMMING INTELLICODE® 2 REMOTES to IntelliCode® 1," then program that button with the car Homelink® using the steps above along with your Homelink® instructions.

TO PROGRAM Homelink® THE CAR MUST BE OUTSIDE THE GARAGE WITH THE IGNITION IN THE ACCESSORY POSITION.

OPTIONAL PROGRAMMING

IntelliCode® 1 or 2 wireless keypad
Genie® IntelliCode® 2 Wireless Keypad comes with a complete set of instructions.

ACTION	LED INDICATION/RESULT
1 Enter your PIN on the wireless keypad	
2 Press & Hold for 2 seconds or until round LED turns blue then OFF. Then Long LED flashes purple.	OFF BLUE / PURPLE FLASHING OFF
4 Press & release 2 times.	Both LEDs Off confirms communication is established with operator.
5 Press & release	Both LEDs Off. Both LEDs Blue. Door moves.

LOST OR STOLEN REMOTE - CLEARING MEMORY

ACTION	LED INDICATION/RESULT
1 Press & hold 2 seconds. Release.	Round LED BLUE then OFF, Long LED FLASHING
2 Press & hold BOTH open and close buttons together.	BLUE BLUE
3 Release.	OFF OFF

REMOTE CLEARED FOR REPROGRAMMING

(To verify memory is cleared—try to operate the garage door using one of your remote devices. The opener should not respond.)

NOTE: Clearing remotes from powerhead memory will clear ALL programmed remotes and wireless keypad. All remotes and wireless keypads must be reprogrammed. Your door opener will no longer recognize any signal received from a missing remote.

ADJUSTMENT GUIDE - FORCE SETTINGS

CAUTION

Door closing force is **FACTORY** set and requires no adjustment for *normal* operation.






- Never adjust the force settings to compensate for damage, including an unbalanced door, binding door track or broken spring.
- Perform monthly **CONTACT REVERSE TEST**. See page 7.

Force settings are pre-programmed at the factory and "learned" during the Open/Close Limit settings steps. For normal use, these settings should not need adjustment with this unit.

However, conditions possibly requiring adjustment are:

1. Doors with very stiff weather seals.
2. Doors that start down, STOP and reverse before closing.
3. Doors that start up, but STOP before they completely open.

FORCE ADJUSTMENT

ACTION	LED INDICATION/RESULT
1 Press & hold both up and down buttons 2 seconds or until round LED turns Red.	 OFF / OFF Then the Current UP FORCE SETTING will display. SEE CHART.
2 Press either until you reach desired setting.	 USE CHART BELOW.
3 Press & Release.	LOCKS IN SETTING. Then the Current DOWN FORCE SETTING will display. 
4 Press either until you reach the desired setting.	USE CHART BELOW. 
5 Press & Release.	LOCKS IN SETTING. Both LEDs TURN BLUE then OFF confirms Force Settings are reset. 
FORCE SETTINGS DONE	

LED indicator colors ○ OFF ● Blue ● Purple ● Red

Force Level	Powerhead LEDs		
	LONG LED	ROUND LED	
Force Level 1	Off	●	BLUE
Force Level 2	BLUE	○	Off
Force Level 3	BLUE	●	BLUE
Force Level 4	Off	●	PURPLE
Force Level 5	PURPLE	○	Off
Force Level 6	PURPLE	●	PURPLE
Force Level 7	Off	●	RED
Force Level 8	RED	○	Off
Force Level 9	RED	●	RED

ADJUSTMENT GUIDE - SPEED SETTINGS






Speed settings are pre-programmed at the factory for the maximum speed. Speed settings should not need adjustment with this unit.

However, travel speed for the opener can be adjusted to a slower speed in both the open and close directions. To minimize wear on heavier sectional doors.

NOTE: *One-piece doors* are automatically set to the slowest speed during Limits programming and *cannot be adjusted*.

There are 3 speed settings available for sectional doors. Please note that speed may be affected by door weight and balance, along with condition of door components and tracks.

SPEED ADJUSTMENT

ACTION	LED INDICATION/RESULT
1 Press & Hold for about 5 seconds or until both LEDs turn Blue. Then release.	
2 Press twice.	
3 Press & Release.	 Then the Current Speed setting for OPENING travel will display. SEE CHART BELOW.
4 Press either until you reach the desired setting.	NOTE: Depending on the criteria mentioned above, you may not have the option to increase speed.
5 Press & Release.	LOCKS IN OPENING SETTING.  Then the Current Speed setting for CLOSING travel will display. SEE CHART BELOW.
6 Press either until you reach the desired setting.	NOTE: Depending on the criteria mentioned above, you may not have the option to increase speed.
7 Press & Release. Both LEDs FLASH BLUE to confirm setting.	LOCKS IN CLOSING SETTING. 
SPEED SETTINGS DONE	

LED indicator colors ○ OFF ● Blue ● Purple ● Red

Speed Level	Powerhead LEDs		
	LONG LED	ROUND LED	
High	RED	●	RED
Medium	PURPLE	●	PURPLE
Low	BLUE	●	BLUE